MIE TRAK PRO USER CASE STUDY

CPT Engineering

Integration and Automation

CPT Engineering & Surveying, Inc.

CPT Engineering is a family-owned company providing high-quality engineering services and products. Originating in Tasmania in 1982 as Watson Engineering, a one-man shop, CPT currently has sites in Tasmania and Victoria a d serves much of Australia. Employing nearly 100 employees, the team continues to expand services and locations, investing in systems, machinery, and staff development to support their goals.

Before MIE Trak Pro, Geoff and Sally Watson and their son Nick wanted to improve their company's workflow and job tracking capabilities. Adding MIE Trak Pro enables them to access all their locations from one local server via RDT (remote desktop) and gives them the functionality they required to grow their business.

> "Some of the main benefits we are getting from MIE Trak Pro include job tracking and costing, time clock for payroll, and transparency in quoting."

Nick Watson
General Manager

Challenges

- Desire to expand
- Using an "ancient ERP system" and spreadsheets hampered growth
- Need job tracking capability within an integrated system
- ERP implementation tasks seem daunting

Solutions

- Find an easy-to-use ERP system without complex implementation processes
- CPT Engineering selected MIE Solutions as their ERP provider, prepared their data for migration with guidance from MIE Solutions Support staff, and took advantage of staff training focusing on their workflow and in-house procedures.

Value Added

- Easy monitoring of employee clock-in
- Whiteboard Scheduling creates efficient staffing of jobs and projects
- Automated tools connect CPT's third-party software (e.g. accounting) to MIE Trak Pro
- CPT uses a barcoding system and Shop Floor tracking and data collection with MIE Kiosk

Learn more about MIE Trak Pro

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