MIE TRAK PRO USER CASE STUDY

Hansen Industries

Tracking Quality and KPIs

Hansen Industries, Ltd. was founded in 1975 in Richmond, British Columbia, and has earned a reputation for its quality work in both precision sheet metal fabrication and machining. As one of the first shops to adopt ISO-9001 quality standards in British Columbia, they grew from a small supplier of elevator replacement parts to a combined custom precision sheet metal, machining, stamping, and waterjet cutting shop. The team at Hansen implemented a DOS-based software package over 25 years ago but found that the updated version could not solve the issues they faced.

> "I was told I was betting the company when I implemented ERP, but I knew that we could not continue to grow without one. We chose MIE Trak Pro because of the sheet metal-specific features already built into the system."
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> **Edwin Beange**
> President

Challenges

- Their previous software could only handle one division
- Limited to scheduling eight workstations at a time
- Unable to separate inventory between multiple locations
- The system couldn't hold their drawings
- Half a dozen separate systems were running in the shop

Solutions

- Find an application that fits their needs for flexibility and compatibility
- Hansen Industries met the MIE Solutions Team at a trade show in 2014 and decided to partner with them and use MIE Trak Pro ERP in their facility

Value Added

- Eliminated the multiple systems used in the shop
- ECRs (Engineering Change Requests) and non-conformance reporting in MIE Trak Pro
- Quality control is integrated with the rest of the system
- Metrics are calculated for acceptance levels (>99%) and on-time delivery (97%)
- Real-time dashboards that can be viewed from anywhere

Learn more about MIE Trak Pro

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